

## **Financial Policy**

Thank you for choosing Logan Dental Care. Our primary mission is to deliver the best and most comprehensive dental care available. An important part of that mission is making the cost of optimal care as easy and manageable for our patients by offering several payment options.

## **Payment Options**

You can choose from: Cash, Check, Visa, MasterCard, Discover or long term payment with CareCredit Healthcare Credit Card.

## **Insurance**

To begin, we would like to highlight a misconception—dental insurance was not designed to pay for all dental care. Most contracts have limits and/or various degrees of co-payment. We do not base our level of care upon your insurance limitations.

The dental insurance contract is between the insurance company and the patient, whom bears the financial responsibility.

This office files insurance claims as a courtesy to our patients. However, changes in the insurance industry in recent years have made it increasingly difficult for our office to monitor individual insurance coverage. We will do our best to verify the coverage on your plan. However, you as the patient, are responsible in the end for knowing your plan and its limitations. Any changes to the dental plan we have on file must be conveyed to us in a timely manner.

Additionally, insurance companies vary in the time required to process a claim. While we do assist in the expediting of claim payments, **your charges with our office are ultimately your responsibility.** If your insurance company has not processed your claim within 45 days, we will bill you directly for our services.

## **Please Note**

Logan Dental Care requires payment prior to the completion of your treatment. If you choose to discontinue care before treatment is complete, your refund will be determined upon review of your case.

A fee of \$25 is charged for patients who miss or cancel more than 2 times in a calendar year without 24-hour notice.

Logan Dental Care charges \$30 for returned checks.

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